

NBS TECHNOLOGY

	<u>Current</u>	<u>Total</u>
Overall	A	A
Price	A	A
Quality	A	A
Responsiveness	A	A
Punctuality	A	A
Professionalism	A	A
Total Reports	7	8
POH Nominations	6	6

Report Date: 1/19/2007

Category: COMPUTER REPAIR & SERVICES

Was Work Done?: YES

* More weight is given to a report where work has been completed.

Hire Again?: YES

App. Cost: \$100

Description of Work: Phan was professional through and through. I felt completely taken care of as soon as he answered the phone, which was a complete relief after having called several other servicemen. He kept me up-to-date on the progress, despite the fact it was Christmas time and I had my computer back in no time at all.

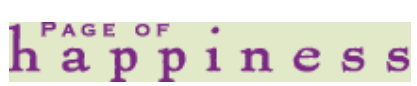
Member Comments: Overall, Phan and NBS Technology are Top Notch Class A. I have never had such a wonderful experience having my computer fixed. From the first phone call, to the last email and text message, he was professional, well-dressed, well-spoken, and completely competent. He even gave me advice on my next purchase of a computer. I would encourage anyone and everyone to use his services.

[View all reports entered by this member.](#)

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



Nominee



Dec, 2006

Report Date: 4/11/2006

Category: COMPUTER REPAIR & SERVICES

Was Work Done?: YES

* More weight is given to a report where work has been completed.

Overall	A
Price	A
Quality	A
Responsiveness	A

Hire Again?: YES

App. Cost: \$250

Home Build Year: 1982

*This date helps you locate companies that work on homes that are similar in age to your own.

Punctuality	A
Professionalism	A

Description of Work: Phan recommended a new lap top and printer, I purchased it and Phan of NBS came to set it up and train me to use it.

Member Comments: It was a very positive experience. He responded to me promptly, was knowledgeable, and had a fun sense-of-humor. The price was very reasonable. He patiently trained me to use the equipment and he was so enthusiastic about his work his enthusiasm rubbed off on me. "Check this out!" he said a lot. He also provides free phone consultation if you hit a snag as I frequently do. I can recommend NBS Technology without reservation.

[View all reports entered by this member.](#)

Report Date: 1/21/2006

Category: COMPUTER REPAIR & SERVICES

Was Work Done?: YES

* More weight is given to a report where work has been completed.

Hire Again?: YES

App. Cost: \$5000

Home Build Year: 1996

*This date helps you locate companies that work on homes that are similar in age to your own.

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Description of Work: We have retained NBS Technology to work with us on our systems needs in a small office environment. They have been supporting us for more than six months now for both our central server and for 9 PC's.

Member Comments: Phan Neuman, the principal of NBS, is a highly skilled, highly competent technical manager. As importantly, he is a fine human being with the highest in honesty and integrity. In the brief time we have worked together, Phan has been able to totally update our systems in a most cost-efficient way. He knows how and where to get the best prices on hardware and software, and he has been able to get us up and running with only a minimum of downtime. In summary, we have never had a better experience with any outsource and would recommend Phan to anyone with either home or small office needs.

[View all reports entered by this member.](#)



Nominee

Report Date: 1/21/2006

Category: COMPUTER REPAIR & SERVICES

Was Work Done?: YES

* More weight is given to a report where work has been completed.

Hire Again?: YES

App. Cost: \$225

Home Build Year: 2002

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

*This date helps you locate companies that work on homes that are similar in age to your own.

Description of Work: Our laptop was a mess. We were constantly getting error reports and other "stuff" we couldn't get rid of. I had even called the internet provider twice, and was walked through 2 different ways to correct the problems. Neither way worked. We got on Angie's List and called NBS Tech. Phan immediately set up a time for a tech to come to the house. As it turned out, there were viruses, etc., and he had to clear everything out and start over. Melvin took the computer to his shop so he could do everything faster. He installed another anti-virus program and spy block. Phan said it'd take 3-4 hours (longer if he had to do it at our house via phone line). Mel returned it 2 days later (as promised), set it back up for us, and showed us computer dummies a few tricks! He even had saved our files and e-mail addresses. He was great. He also ordered some ink for us that we're waiting to get, which is cheaper than the usual places.

Member Comments: Both Phan and Melvin were very professional and kind! They both answered several calls after Mel returned the computer and we had paid him. Assuming we will have no more problems for this nature, we feel the price was reasonable.

[View all reports entered by this member.](#)



Nominee

Report Date: 11/22/2005

Category: COMPUTER REPAIR & SERVICES

Was Work Done?: YES

* More weight is given to a report where work has been completed.

Hire Again?: YES

App. Cost: \$265

Home Build Year: 1975

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

*This date helps you locate companies that work on homes that are similar in age to your own.

Description of Work: CLEAN-UP ON DISK (COMPUTER WAS RUNNING SLOW AND CLOGGED UP). WORKED ON ISSUES WITH OUR NETWORK, ANSWERED A MULTITUDE OF SMALL QUESTIONS, AND BASICALLY WENT DOWN AND CHECK LIST OF COMPUTER PROBLEMS MOSTLY MINOR I HAD BEEN ANNOYED WITH FOR A FEW WEEKS OR MONTHS. INSTALLED SOME SOFTWARE AND EQUIPMENT, UPDATED VIRUS PACKS ETC.

Member Comments: THIS IS THE SECOND TIME I'VE HIRED PHAN AND HE'S JUST GREAT TO WORK WITH. I'M COMPELLED TO TELL PEOPLE ABOUT HIM! HE VERY PATIENT AND WILLING TO ADDRESS MINOR ISSUES, HE EXPLAINS EVERYTHING SO WELL! IT'S NICE TO HAVE SOMEONE SO RESPONSIVE, PROFESSIONAL, KNOWLEDGEABLE, AND PERSONABLE TO HELP WITH COMPUTER STUFF THAT I HAVE NO IDEA HOW TO ADDRESS. I COMPARE COMPUTER GUYS TO MECHANICS - WE HAVE TO TAKE A LEAP OF FAITH WHEN WE HIRE THEM B/C COMPUTERS ARE SO MYSTERIOUS TO MOST OF US, BUT I BELIEVE HE IS VERY TRUSTWORTHY.

[View all reports entered by this member.](#)



Nominee

Report Date: 8/30/2005

Overall	A
---------	---

Category: COMPUTER REPAIR & SERVICES

Was Work Done?: YES

* More weight is given to a report where work has been completed.

Hire Again?: YES

App. Cost: \$155

Home Build Year: 1996

*This date helps you locate companies that work on homes that are similar in age to your own.

Description of Work: FIXED/REPLACED DISK DRIVE. UPGRADED MEMORY. INSTALLED VIRUS SCANNING SOFTWARE.

Member Comments: EXTREMELY THOROUGH AND HELPFUL, BOTH ON THE PHONE AND IN PERSON. DIAGNOSED/EXPLAINED ISSUES VERY WELL. PROVIDED ADVICE/OPTIONS TO SOLVE PROBLEMS. WOULD DEFINITELY RECOMMEND. WILL USE AGAIN.

Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

[View all reports entered by this member.](#)

Report Date: 8/27/2005

Category: COMPUTER REPAIR & SERVICES

Was Work Done?: YES

* More weight is given to a report where work has been completed.

Hire Again?: YES

App. Cost: \$300

Home Build Year: 2001

*This date helps you locate companies that work on homes that are similar in age to your own.

Description of Work: CONSULTANT SENT TO MY HOME INSTALLED A WIRELESS ROUTER, A WIRELESS RANGE EXTENDER TO BOOST MY WIRELESS SIGNAL, SET UP A NEW COMPUTER AND LAPTOP. HE ALSO RECOMMENDED A FEW UTILITIES TO KEEP MY COMPUTER SAFE FOR WEB SURFING AND FREE FROM VIRUSES. I DID HAVE A PROBLEM WITH ONE COMPUTER BEING TOO SLOW BUT PHAN CORRECTED THIS.

Member Comments: I HAVE SHOPPED AROUND AS I HAVE HAD BAD SERVICE IN THE PAST. I FELT A GREAT RAPPORT WHEN SPEAKING TO THIS COMPANY. THEY WERE PROFESSIONAL, ARRIVED ON TIME AT MY HOME, AND PROVIDED NO BS OR TRIED TO SELL ME SOMETHING I DID NOT NEED. EVERYTHING WORKED PERFECTLY WHEN PHAN (THE PERSON SENT) LEFT. I DID HAVE A FEW FOLLOW-UP QUESTIONS FOR PHAN AND CALLED THE COMPANY 3 TIMES FOR ABOUT 10 MINUTES EACH TIME. THERE WAS NO CHARGE FOR THIS. GREAT SERVICE. I HAVE RECOMMENDED HIM TO THE PLACE WHERE I AM EMPLOYED.

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

[View all reports entered by this member.](#)

PAGE OF
happiness

Nominee

Report Date: 12/30/2004

Category: COMPUTER REPAIR & SERVICES

Was Work Done?: YES

* More weight is given to a report where work has been completed.

Overall	A
Price	A
Quality	A
Responsiveness	A

Hire Again?: YES

App. Cost: \$265

Home Build Year: 1975

Punctuality	A
Professionalism	A

*This date helps you locate companies that work on homes that are similar in age to your own.

Description of Work: HIRED TO NETWORK OUR SMALL HOME OFFICE COMPUTERS. ALSO CLEANED UP COMPUTERS, MADE RECOMMENDATIONS, INSTALLED NEW DRIVER AND EVALUATED SOME PREVIOUS PROBLEMS.

Member Comments: YES, EXTREMELY PROFESSIONAL, FRIENDLY, QUICK CALL BACKS, VERY ACCESSIBLE, GOOD FOLLOW-UP. ORGANIZED AND QUICK -- HE DOESN'T WASTE ANYTIME ON YOUR DIME. GOOD GUY, CALL HIM YOU'LL BE PLEASED.

[View all reports entered by this member.](#)

[Please click here](#) if you find any errors in this information.

 [Print This Page](#) [Cancel Print](#)